



مجلس الأمة الفيدرالية الأسترالية

Australian National Imams Council

ANIC HALAL AUTHORITY

### CUSTOMER FEEDBACK FORM

<b>Your Detail:</b>			
Name			
Position			
Company Name			
Address			
Business Type			
Telephone \ Cell		E-mail	

It is important to know what our client thinks about our certification services and how can we improve. Could you please spare some time to tell us about your customer experience by completing the below:

**1- Are you satisfied with the certification services we provided you?**

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Somewhat	<input type="checkbox"/>
Comments if any:					

**2- Are you satisfied the way of performing the audit by our auditor?**

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Somewhat	<input type="checkbox"/>
Comments if any:					

**3- Did you experience any problem in communicating us by our staff or any other problem?**

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Somewhat	<input type="checkbox"/>
Comments if any:					



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**4- Did your company improve the market reputation after getting certification by us?**

Yes	No	Somewhat
Comments if any:		

**5- If you have any Suggestion or Observation, Please write to us.**

Suggestion/Observation:
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<b>Signature</b>	
<b>Date</b>	

Thanking you.

With Best Regards,  
**ANIC Halal Authority**